

*****iOS 9 Impacts to Sprig and CO-OP Mobile*****

Details:

Following the iOS9 release by Apple, we have been notified of two issues impacting our Sprig and CO-OP Mobile for users utilizing our mobile application with this release.

- New users attempting to enroll with iOS9, are unable to complete the enrollment.
- Current users are unable to filter transaction history or see additional information on history.

Fixes to both items have been identified, with plans on pushing an interim fix to both apps early the week of October 5, 2015. This release will require approval from Apple and may take up to 14 business days for release. We expect the updated apps to be available for download to users by the end of the month. If you have any questions, please call a Member Services Representative at 901-226-1111.